

**LAPORAN REKAPITULASI
SERVICE LEVEL AGREEMENT (SLA)
BULAN JULI 2021**

| Rincian / Bulan | Juli | |
|-----------------------------|--------|-------|
| | Jumlah | %tase |
| Jumlah sertifikasi | 2.332 | |
| Jumlah Low Risk | 308 | 13,21 |
| Jumlah Medium Risk | 2.015 | 86,41 |
| Jumlah High Risk | 9 | 0,39 |
| | | |
| SLA | | |
| SLA sesuai | 2.302 | 98,71 |
| Low Risk lebih dr 1 hari | 5 | 0,21 |
| Medium Risk lebih dr 3 hari | 25 | 1,07 |
| High Risk lebih dr 21 hari | 0 | 0,00 |

Sumber data : One Stop Service (OSS) Indonesian Quarantine Full Automation System (IQFAST)